

FLS-W

ANNUAL REPORT

OF

FALLS WATER CO., INC.

2180 N. DEBORAH DR, IDAHO FALLS, ID
83401

TO THE

IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED 2021

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IDAHO PUBLIC
UTILITIES COMMISSION

**ANNUAL REPORT FOR WATER UTILITIES TO
THE IDAHO PUBLIC UTILITIES COMMISSION
FOR THE YEAR ENDING December 31, 2021**

COMPANY INFORMATION

1 Give full name of utility Falls Water Co., Inc.
 Telephone Area Code (208) 522-1300
 E-mail address scott1@fallswater.com
 2 Date of Organization 1/7/1959
 3 Organized under the laws of the state of Idaho
 4 Address of Principal Office (number & street) 2180 N Deborah Dr
 5 P.O. Box (if applicable) _____
 6 City Idaho Falls
 7 State Idaho
 8 Zip Code 83401
 9 Organization (proprietor, partnership, corp.) Corporation
 10 Towns, Counties served Bonneville County Idaho, Jefferson County Idaho, and
portions of Ammon Idaho

11 Are there any affiliated companies? Yes
 If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

12 Contact Information	Name	Phone No.
President (Owner)	Justin Palfreyman, President	503-226-4211
Vice President		
Secretary	Shawn Filippi	503-226-4211
General Manager	K. Scott Bruce	208-522-1300
Complaints or Billing	K. Scott Bruce	208-522-1300
Engineering	Tony Wise	208-522-1300
Emergency Service	Tony Wise	208-522-1300
Accounting	Brandon Jones	208-522-1300

13 Were any water systems acquired during the year or any additions/deletions made to the service area during the year? Yes
 If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

14 Where are the Company's books and records kept?
 Street Address 2180 N Deborah Dr
 City Idaho Falls
 State Idaho
 Zip 83401

NAME: Falls Water Co., Inc.

COMPANY INFORMATION (Cont.)

For the Year Ended December 31, 2021

15 Is the system operated or maintained under a service contract? No

16 If yes: With whom is the contract? When does the contract expire? What services and rates are included?

17 Is water purchased for resale through the system? Yes, Leased well site within FWC's Service Area

18 If yes: Name of Organization, Name of owner or operator, Mailing Address, City, State, Zip

Table with 2 columns: Water Purchased, Gallons/CCF, \$Amount. Row 1: 31,628,221 | \$ 3,300.38

19 Has any system(s) been disapproved by the Idaho Division of Environmental Quality? No

20 Has the Idaho Division of Environmental Quality recommended any improvements? No

21 Number of Complaints received during year concerning: Quality of Service, High Bills, Disconnection

22 Number of Customers involuntarily disconnected

23 Date customers last received a copy of the Summary of Rules required by IDAPA 31.21.01.701? June 2021

24 Did significant additions or retirements from the Plant Accounts occur during the year? Yes

NAME: Falls Water Co., Inc.

REVENUE & EXPENSE DETAIL

For the Year Ended December 31, 2021

ACCT #	DESCRIPTION		
<u>400 REVENUES</u>			
1	460	Unmetered Water Revenue	-
2	461.1	Metered Sales - Residential	2,441,416
3	461.2	Metered Sales - Commercial, Industrial	110,499
4	462	Fire Protection Revenue	-
5	464	Other Water Sales Revenue	100
6	465	Irrigation Sales Revenue	-
7	466	Sales for Resale	-
8	400	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)	2,552,015
9	* DEQ Fees Billed separately to customers		Booked to Acct # _____
10	** Hookup or Connection Fees Collected	108,293	Booked to Acct # <u>271.3</u>
11	***Commission Approved Surcharges Collected		Booked to Acct # _____
<u>401 OPERATING EXPENSES</u>			
12	601.1-6	Labor - Operation & Maintenance	301,344
13	601.7	Labor - Customer Accounts	-
14	601.8	Labor - Administrative & General	277,826
15	603	Salaries, Officers & Directors	-
16	604	Employee Pensions & Benefits	140,166
17	610	Purchased Water	-
18	615-16	Purchased Power & Fuel for Power	238,497
19	618	Chemicals	10,132
20	620.1-6	Materials & Supplies - Operation & Maint.	58,765
21	620.7-8	Materials & Supplies - Administrative & General	137,700
22	631.3-4	Contract Services - Professional	202,650
23	635	Contract Services - Water Testing	13,861
24	636	Contract Services - Other	91,214
25	641-42	Rentals - Property & Equipment	54,328
26	650	Transportation Expense	47,943
27	656-59	Insurance	64,950
28	660	Advertising	25
29	666	Rate Case Expense (Amortization)	-
30	667	Regulatory Comm. Exp. (Other except taxes)	-
31	670	Bad Debt Expense	10,571
32	675	Miscellaneous	26,299
33	Total Operating Expenses (Add lines 12 - 32, also enter on Pg 4, line 2)		1,676,271

Name: Falls Water Co., Inc.

INCOME STATEMENT

For Year Ended December 31, 2021

ACCT #	DESCRIPTION		
1	Revenue (From Page 3, line 8)		<u>2,552,015</u>
2	Operating Expenses (From Page 3, line 33)	<u>1,676,271</u>	
3 403	Depreciation Expense	<u>279,377</u>	
4 406	Amortization, Utility Plant Aquisition Adj.		
5 407	Amortization Exp. - Other		
6 408.10	Regulatory Fees (PUC)	<u>4,113</u>	
7 408.11	Property Taxes	<u>56,945</u>	
8 408.12	Payroll Taxes	<u>43,293</u>	
9A 408.13	Other Taxes (list)		
9B			
9C			
9D			
10 409.10	Federal Income Taxes		
11 409.11	State Income Taxes		
12 410.10	Provision for Deferred Income Tax - Federal	<u>96,478</u>	
13 410.11	Provision for Deferred Income Tax - State	<u>34,201</u>	
14 411	Provision for Deferred Utility Income Tax Credits		
15 412	Investment Tax Credits - Utility		
16	Total Expenses from operations before interest (add lines 2-15)	<u>2,190,679</u>	
17 413	Income From Utility Plant Leased to Others		
18 414	Gains (Losses) From Disposition of Utility Plant	<u>(53,046)</u>	
19	Net Operating Income (Add lines 1, 17 & 18 less line 16)		<u>308,290</u>
20 415	Revenues, Merchandizing Jobbing and Contract Work		
21 416	Expenses, Merchandizing, Jobbing & Contracts		
22 419	Interest & Dividend Income	<u>112</u>	
23 420	Allowance for Funds used During Construction		
24 421	Miscellaneous Non-Utility Income	<u>5,497</u>	
25 426	Miscellaneous Non-Utility Expense	<u>1,696</u>	
26 408.20	Other Taxes, Non-Utility Operations		
27 409-20	Income Taxes, Non-Utility Operations		
28	Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27)		<u>3,913</u>
29	Gross Income (add lines 19 & 28)		<u>312,203</u>
30 427.3	Interest Exp. on Long-Term Debt		<u>26,050</u>
31 427.5	Other Interest Charges		<u>0</u>
32	NET INCOME (Line 29 less lines 30 & 31) (Also Enter on Pg 9, Line 2)		<u><u>286,154</u></u>

Name: Falls Water Co., Inc.

ACCOUNT 101 PLANT IN SERVICE DETAIL
For Year Ended December 31, 2021

SUB ACCT #	DESCRIPTION	Balance Beginning of Year	Added During Year	Removed During Year	Balance End of Year
1 301	Organization				
2 302	Franchises and Consents				
3 303	Land & Land Rights	1,261,047	387,950	-	1,648,997
4 304	Structures and Improvements	451,822	68,651	-	520,473
5 305	Collecting & Impounding Reservoirs	-	-	-	-
6 306	Lake, River & Other Intakes	-	-	-	-
7 307	Wells	388,585	60,048	-	448,633
8 308	Infiltration Galleries & Tunnels	-	-	-	-
9 309	Supply Mains	-	-	-	-
10 310	Power Generation Equipment	47,123	24,268	-	71,391
11 311	Power Pumping Equipment	369,045	142,507		511,552
12 320	Purification Systems	32,453	-	-	32,453
13 330	Distribution Reservoirs & Standpipes	-	-	-	-
14 331	Trans. & Distrib. Mains & Accessories	3,158,440	204,040	-	3,362,480
15 333	Services	-	-	-	-
16 334	Meters and Meter Installations	1,403,207	205,917	2,729	1,606,395
17 335	Hydrants	52,695	10,583	-	63,277
18 336	Backflow Prevention Devices	-	-	-	-
19 339	Other Plant & Misc. Equipment	87,543	-	-	87,543
20 340	Office Furniture and Equipment	71,088	147,719	379	218,428
21 341	Transportation Equipment	139,909	61,493	-	201,402
22 342	Stores Equipment	-	-	-	-
23 343	Tools, Shop and Garage Equipment	82,850	12,214	-	95,065
24 344	Laboratory Equipment	-	-	-	-
25 345	Power Operated Equipment	130,294	-	-	130,294
26 346	Communications Equipment	-	-	-	-
27 347	Miscellaneous Equipment	-	-	-	-
28 348	Other Tangible Property	-	-	-	-
29	TOTAL PLANT IN SERVICE	7,676,102	1,325,390	3,108	8,998,383

(Add lines 1 - 28)

Enter beginning & end of year totals on Pg 7, Line 1

Name: Falls Water Co., Inc.

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

For Year Ended December 31, 2021

SUB ACCT #	DESCRIPTION	Depreciation Rate %	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1 304	Structures and Improvements		48,018	72,349	24,331
2 305	Collecting & Impounding Reservoirs				
3 306	Lake, River & Other Intakes				
4 307	Wells		41,055	60,722	19,667
5 308	Infiltration Galleries & Tunnels				
6 309	Supply Mains				
7 310	Power Generation Equipment		2,225	6,021	3,795
8 311	Power Pumping Equipment		72,934	111,943	39,009
9 320	Purification Systems		10,122	14,306	4,184
10 330	Distribution Reservoirs & Standpipes				
11 331	Trans. & Distrib. Mains & Accessories		139,590	235,392	95,802
12 333	Services				
13 334	Meters and Meter Installations		164,004	243,167	79,163
14 335	Hydrants		5,507	8,261	2,754
15 336	Backflow Prevention Devices				
16 339	Other Plant & Misc. Equipment		16,244	29,379	13,135
17 340	Office Furniture and Equipment		15,848	49,301	33,452
18 341	Transportation Equipment		56,417	88,455	32,037
19 342	Stores Equipment				
20 343	Tools, Shop and Garage Equipment		24,271	39,161	14,889
21 344	Laboratory Equipment				
22 345	Power Operated Equipment		40,692	59,576	18,884
23 346	Communications Equipment				
24 347	Miscellaneous Equipment				
25 348	Other Tangible Property		199,516	286,483	86,967
26	TOTALS (Add Lines 1 - 25)		836,446	1,304,515	468,069

Enter beginning & end of year totals on Pg 7, Line 7

Name: Falls Water Co., Inc.

BALANCE SHEET

For Year Ended December 31, 2021

		<u>ASSETS</u>	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
ACCT #	DESCRIPTION				
1	101	Utility Plant in Service (From Pg 5, Line 29)	7,676,102	8,998,383	1,322,282
2	102	Utility Plant Leased to Others			
3	103	Plant Held for Future Use	80,000	80,000	-
4	105	Construction Work in Progress	119,692	891,972	772,280
5	114	Utility Plant Aquisition Adjustment			
6		Subtotal (Add Lines 1 - 5)	7,875,794	9,970,356	2,094,562
7	108.1	Accumulated Depreciation (From Pg 6, Line 26)	836,446	1,304,515	468,069
8	108.2	Accum. Depr. - Utility Plant Lease to Others			
9	108.3	Accum. Depr. - Property Held for Future Use			
10	110.1	Accum. Amort. - Utility Plant in Service			
11	110.2	Accum. Amort. - Utility Plant Lease to Others			
12	115	Accumulated Amortization - Aquisition Adj.			
13		Net Utility Plant (Line 6 less lines 7 - 12)	7,039,348	8,665,841	1,626,493
14	123	Investment in Subsidiaries			
15	125	Other Investments	38,953	138,061	99,108
16		Total Investments (Add lines 14 & 15)	38,953	138,061	99,108
17	131	Cash	659,751	435,249	(224,501)
18	135	Short Term Investments			
19	141	Accts/Notes Receivable - Customers	228,565	341,066	112,501
20	142	Other Receivables	1,938	1,855	(82)
21	145	Receivables from Associated Companies	105,145	112,731	7,586
22	151	Materials & Supplies Inventory	194,970	155,623	(39,347)
23	162	Prepaid Expenses	277,396	347,349	69,953
24	173	Unbilled (Accrued) Utility Revenue			
25	143	Provision for Uncollectable Accounts	4,260	-	(4,260)
26		Total Current (Add lines 17 -24 less line 25)	1,463,504	1,393,874	(69,630)
27	181	Unamortized Debt Discount & Expense			
28	183	Preliminary Survey & Investigation Charges			
29	184	Deferred Rate Case Expenses			
30	186	Other Deferred Charges	29,443	44,629	15,186
31		Total Assets (Add lines 13, 16 & 26 - 30)	8,571,248	10,242,405	1,671,157

Name: Falls Water Co., Inc.

BALANCE SHEET

For Year Ended December 31, 2021

<u>LIABILITIES & CAPITAL</u>		Balance	Balance	Increase
ACCT #	DESCRIPTION	Beginning of Year	End of Year	or (Decrease)
1	201-3 Common Stock	25,000	25,000	-
2	204-6 Preferred Stock			
3	207-13 Miscellaneous Capital Accounts	2,836,733	3,862,680	1,025,947
4	214 Appropriated Retained Earnings			
5	215 Unappropriated Retained Earnings	2,389,775	2,675,929	286,154
6	216 Reacquired Capital Stock			
7	218 Proprietary Capital			
8	Total Equity Capital (Add Lines 1-5+7 less line 6)	5,251,508	6,563,609	1,312,101
9	221-2 Bonds			
10	223 Advances from Associated Companies			
11	224 Other Long - Term Debt	603,958	912,570	308,612
12	231 Accounts Payable	55,247	161,116	105,869
13	232 Notes Payable	14,489	19,097	4,609
14	233 Accounts Payable - Associated Companies	831,649	813,935	(17,714)
15	235 Customer Deposits (Refundable)			
16	236.11 Accrued Other Taxes Payable	0	5,106	5,106
17	236.12 Accrued Income Taxes Payable	(151,682)	(156,685)	(5,003)
18	236.2 Accrued Taxes - Non-Utility			
19	237-40 Accrued Debt, Interest & Dividends Payable			
20	241 Misc. Current & Accrued Liabilities	101,931	140,036	38,105
21	251 Unamortized Debt Premium			
22	252 Advances for Construction			
23	253 Other Deferred Liabilities			
24	255.1 Accumulated Investment Tax Credits - Utility			
25	255.2 Accum. Investment Tax Credits - Non-Utility			
26	261-5 Operating Reserves			
27	271 Contributions in Aid of Construction	2,306,010	2,415,368	109,358
28	272 Accum. Amort. of Contrib. in Aid of Const. **	(441,862)	(631,746)	(189,885)
29	281-3 Accumulated Deferred Income Taxes			
30	Total Liabilities (Add lines 9 - 29)	3,319,740	3,678,796	359,056
31	TOTAL LIAB & CAPITAL (Add lines 8 & 30)	8,571,248	10,242,405	1,671,157

**** Only if Commission Approved**

Name: _____ Falls Water Co., Inc. _____

STATEMENT OF RETAINED EARNINGS

For Year Ended _____ December 31, 2021 _____

1	Retained Earnings Balance @ Beginning of Year	2,389,775
2	Amount Added from Current Year Income (From Pg 4, Line 32)	286,154
3	Other Credits to Account	_____
4	Dividends Paid or Appropriated	_____
5	Other Distributions of Retained Earnings	_____
6	Retained Earnings Balance @ End of Year	2,675,929

CAPITAL STOCK DETAIL

		No. Shares Authorized	No. Shares Outstanding	Dividends Paid
7	Description (Class, Par Value etc.)			
	COMMON	1000	25	

DETAIL OF LONG-TERM DEBT

	Description	Interest Rate	Year-end Balance	Interest Paid	Interest Accrued
8	DEQ State Revolving Loan Fund - DW-9923	3.25%	61,606	2,921	88
	DEQ State Revolving Loan Fund - DW-9931	3.25%	542,352	21,217	580
	DEQ State Revolving Loan Fund - DW-1302	1.25%	404,046	5,273	2,020

Name: _____ Falls Water Co., Inc.

SYSTEM ENGINEERING DATA

For Year Ended _____ December 31, 2021

1 Provide an updated system map if significant changes have been made to the system during the year.

2 Water Supply:

Pump Designation or location	Rated Capacity (gpm)	Type of Treatment: (None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Water Supply Source (Well, Spring, Surface Wtr)
Well #1	750	CHLORINATION	104,616	WELL
Well #2	400	CHLORINATION	123,733	WELL
Well #4	1500	SAND SEP/CHLRN	97,063	WELL
Well #5	750	SAND SEP/CHLRN	186,907	WELL
Well #6 (Pump 6)	600	NONE	112,123	WELL
Pump #7 (In Well #6)	600	NONE	101,259	WELL
Well #8	1500	CHLORINATION	156,833	WELL
Well #9	3000	CHLORINATION	527,337	WELL
Well #10	1200	SAND SEP/CHLRN	260,072	WELL
Well #11	2500	SAND SEP/CHLRN	-	WELL
Taylor Mountain				
Well #1, Submersible Pump	193	NONE	24,928	WELL
Well #2, Submersible Pump	220	NONE	24,965	WELL
**Morningview				
Well #1 & Well #2 (on a single flow meter)	100 / 350	SAND SEPARATOR	4,975	WELL
Well #3	600	NONE	42,448	WELL

3 System Storage:

Storage Designation or Location	Total Capacity 000's Gal.	Usable Capacity 000's Gal.	Type of Reservoir (Elevated, Pressurized, Boosted)	Construction (Wood, Steel Concrete)
Well 2/4	5	1.8	Pressurized	Steel
Taylor Mountain	150	120	Elevated	Concrete

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

Name: Falls Water Co., Inc.

**SYSTEM ENGINEERING DATA
(continued)**

For Year Ended December 31, 2021

4 Pump information for ALL system pumps, including wells and boosters.

Designation or Location & Type of Pump**	Horse Power	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy Used This Year
Falls Water System				
Well #2, Turbine Pump #2	40	400	65	
Well #4, Turbine Pump #4	150	1500	65	
Well #6, Submersible Pump #6	75	600	65	
Pump #7, Submersible Pump #7	75	600	65	
SUBTOTAL OF ABOVE	The above are all on one Power Meter Totaling			578,720 kwh
Well #1, VFD Turbine Pump #1	75	750	65	165,696 kwh
Well #5, Turbine Pump #5	75	750	65	216,732 kwh
Well #8, Turbine Pump #8	150	1500	65	249,520 kwh
Well #9, VFD Turbine Pump #9	400	3000	65	1,121,080 kwh
Well #10, Turbine Pump #10	150	1200	65	402,120 kwh
**Well #11, VFD Turbine Pump #11	450	2500	70	1,520 kwh
Taylor Mountain				
Well #1, Submersible Pump	30	193	90	51,796 kwh
Well #2, Submersible Pump	30	220	69	56,377 kwh
**Morningview				
Well #1, Submersible Pump	10	100	60	
Well #2, Submersible Pump	30	350	60	
SUBTOTAL OF ABOVE	The above are all on one Power Meter Totaling			41,909 kwh
Well #3, Submersible Pump	60	600	60	149,642 kwh

**** Submit pump curves unless previously provided or unavailable. Asterisk facilities added this year.
Attach additional sheets if inadequate space is available on this page.**

- 5 If Wells are metered:
- What was the total amount pumped this year? 1,767,259,734
 - What was the total amount pumped during peak month? 372,194,327
 - What was the total amount pumped on the peak day? 13,180,994
- 6 If customers are metered, what was the total amount sold in peak month? 348,450,000
- 7 Was your system designed to supply fire flows? Yes
If Yes: What is current system rating? 4
- 8 How many times were meters read this year? 12
 During which months? January through December
- 9 How many additional customers could be served with no system improvements
 except a service line and meter? 283

How many of those potential additions are vacant lots?

169

10 Are backbone plant additions anticipated during the coming year?

Yes

If Yes, attach an explanation of projects and anticipated costs!

11 In what year do you anticipate that the system capacity (supply, storage or distribution) will have to be expanded?

2022

Name: _____ Falls Water Co., Inc.

**SYSTEM ENGINEERING DATA
(continued)**

For Year Ended _____ December 31, 2021

FEET OF MAINS

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	2"	2,809	-	-	2,809
	4"	3,182	2,174	-	5,356
	6"	223,121	11,044	-	234,165
	8"	157,831	4,104	-	161,936
	10"	32,956	-	-	32,956
	12"	59,645	1,004	-	60,649

CUSTOMER STATISTICS

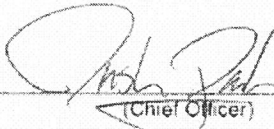
		Number of Customers		Thousands of Gallons Sold	
		This Year	Last Year	This Year	Last Year
2	Metered:				
2A	Residential	6,066	5,733	1,567,841	1,468,867
2B	Commercial	177	152	77,671	76,014
2C	Industrial	N/A	N/A	N/A	N/A
3	Flat Rate:				
3A	Residential	N/A	N/A	N/A	N/A
3B	Commercial	N/A	N/A	N/A	N/A
3C	Industrial	N/A	N/A	N/A	N/A
4	Private Fire Protection	N/A	N/A	N/A	N/A
5	Public Fire Protection	697	683	N/A	N/A
6	Street Sprinkling	N/A	N/A	N/A	N/A
7	Municipal, Other	N/A	N/A	N/A	N/A
8	Other Water Utilities	N/A	N/A	N/A	N/A
	TOTALS (Add lines 2 through 8)	6,940	6,568	1,645,512	1,544,881

CERTIFICATE


State of Oregon)
County of Multnomah) ss

WE, the undersigned Justin Palfreyman
and Brody Wilson
of the Falls Water

utility, on our oath do severally say that the foregoing report has been prepared under our direction, from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.



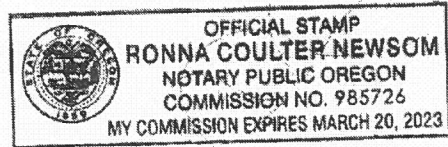
(Chief Officer)



(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me

this 13th day of April, 2022
Ronna Coulter Newsom
NOTARY PUBLIC



My Commission Expires 03/20/2023

gfh:excol:pierson:anul:rots:wtz:hou:ar:pc

Supplemental information for question 11:

List any affiliated companies (name, address, description):

- o Northwest Natural Holding Company; 250 SW Taylor Street, Portland, OR 97204; holding company that through its subsidiaries, provides natural gas distribution, gas storage, and water distribution services
- o Northwest Natural Gas Company; 250 SW Taylor Street, Portland, OR 97204; regulated natural gas distribution company serving Oregon and southwest Washington; wholly-owned subsidiary of Northwest Natural Holding Company
- o Northwest Energy Corporation; 250 SW Taylor Street, Portland, OR 97204; non-operating holding company; wholly-owned subsidiary of Northwest Natural Gas Company
- o NWN Gas Reserves LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas reserves development; wholly-owned subsidiary of Northwest Energy Corporation
- o NNG Financial Corporation; 250 SW Taylor Street, Portland, OR 97204, financial company which owns 100% of the stock of KB Pipeline Company; wholly-owned subsidiary of Northwest Natural Holding Company
- o KB Pipeline Company; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner; wholly-owned subsidiary of NNG Financial Corporation
- o NW Natural Energy, LLC; 250 SW Taylor Street, Portland, OR 97204; holding company; wholly-owned subsidiary of Northwest Natural Holding Company
- o NW Natural Gas Storage, LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas storage development and holding company; wholly-owned subsidiary of NW Natural Energy, LLC
- o Gill Ranch Storage, LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas storage; wholly-owned subsidiary of NW Natural Gas Storage, LLC
- o Trail West Holdings, LLC; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner; 50% interest owned by NW Natural Energy, LLC
- o Trail West Pipeline, LLC; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner and operator; wholly-owned subsidiary of Trail West Holdings, LLC
- o BL Credit Holdings, LLC; 250 SW Taylor Street, Portland, OR 97204; gas transportation; wholly-owned subsidiary of Trail West Pipeline, LLC
- o Northwest Biogas, LLC; 250 SW Taylor Street, Portland, OR 97204; biodigester owner; 50% interest owned by Northwest Natural Holding Company
- o NW Natural Water Company, LLC; 250 SW Taylor Street, Portland, OR 97204, wholly-owned subsidiary of NW Natural Holding Company created to own and operate water utilities, through subsidiaries, in Oregon, Washington and Idaho
- o NW Natural Water of Oregon, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Salmon Valley Water Company; 24525 E Welches Rd, Welches, OR 97067; regulated water utility serving Welches, Oregon;
- o NW Natural Water of Washington, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Cascadia Water, LLC; 18181 WVA-525; Freeland, WA 98249; regulated water utility serving Whidbey Island, Washington
- o NW Natural Water of Idaho, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Gem State Water Company, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water of Idaho, LLC
- o NW Natural Water of Texas, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water

Explain any services provided to the utility:

Northwest Natural Gas Company provides accounting, tax, legal, regulatory, engineering, business development, and marketing services to NWN Water, LLC, the parent of Falls Water Company.

Supplemental information for question 13:

List of new subdivisions (see attached will serve letters) added to water system in 2021 include:

- Berkley Park Division 9
- Ridgeview Division 4a
- Freedom Acres Division 2
- Cornerstone Community Division 5 Block 4 Lot 5
- Hatch Hollow Division 1

Water Systems Acquired in 2020:

Morning View Water System: The system is a stand-alone system. Falls Water provides operators to maintain and operate the system.

No services are provided to Falls Water Co., Inc. by the subdivisions and water systems added to the system.

See attached Spout copy for copy of summary requested in question 23.

Spout sent to customers in June 2021.

Supplemental information for question 24:

In 2021, the following significant additions were made to the Plant Accounts:

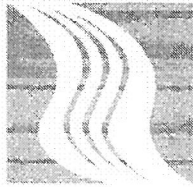
\$	387,950.25	Account 303 - Purchase of Water Rights: 25-14482 & 25-14483
\$	41,420.75	Account 304 - Acquisition of Morningview Structures & Improvements
\$	27,230.44	Account 304 - Well 5 fencing project
\$	60,047.95	Account 307 - Acquisition of Morningview Wells
\$	94,709.28	Account 311 - Acquisition of Morningview pumping equipment
\$	83,754.32	Account 331 - Acquisition of Morningview water mains
\$	35,743.76	Account 331 - Main line upgrade from 6" to 8" on Fall River Rd
\$	54,042.25	Account 334 - Acquisition of Morningview meters
\$	82,144.00	Account 340 - Completion of UMS billing software by CUSI for Falls Water
\$	56,503.03	Account 341 - 2020 Ford F250 Pickup
\$	<u>923,546.03</u>	Total of Significant Additions to Plant in 2019

SYSTEM ENGINEERING DATA

Supplemental information for question 10:

Storage Tank (2 million gallons) with booster pump station and site mainlines estimated cost of \$4,100,000. Storage tanks is needed to reduce pressure swings in the system as well pumps turn on/off. Current pressure swings are approximately 20 psi as the system SCADA adjusts to demand requirements.

Well house for Well 2 at Taylor Mountain. The well site will need grade changes to channel storm run-off away from neighboring residential lots that have recently been built on. Fence needed for security. Well house is needed to move controls above ground out of existing well pit. Estimated cost of \$300,000.



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID, 83402

August 13, 2020

Water Service for Berkley Park Division 9

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Berkley Park Division 9 described as follows:

BEGINNING AT A POINT THAT IS $587^{\circ}35'38''\text{E}$ 186.44 FEET FROM THE CENTER QUARTER CORNER ALONG THE CENTER SECTION LINE OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST, B.M., BONNEVILLE COUNTY, IDAHO TO THE TRUE POINT OF BEGINNING; AND RUNNING THENCE ALONG SAID SECTION LINE $587^{\circ}35'38''\text{E}$ 1074.51 FEET TO A POINT ON THE WEST BOUNDARY OF BERKLEY PARK DIVISION No. 7 INSTR. NO. 1614514, BONNEVILLE COUNTY, IDAHO; THENCE ALONG SAID WESTERLY BOUNDARY LINE THE FOLLOWING THREE (3) COURSES; (1) $503^{\circ}16'59''\text{W}$ 375.53 FEET; (2) $514^{\circ}54'21''\text{W}$ 314.81 FEET; (3) $500^{\circ}23'13''\text{W}$ 197.96 FEET TO A POINT ON THE NORTH BOUNDARY LINE OF BERKLEY PARK DIVISION No. 8, BONNEVILLE COUNTY, IDAHO; THENCE ALONG SAID NORTHERLY BOUNDARY LINE THE FOLLOWING TWELVE (12) COURSES; (1) $90^{\circ}00'00''\text{W}$ 276.77 FEET; (2) $500^{\circ}23'13''\text{W}$ 34.67 FEET; (3) $90^{\circ}00'00''\text{W}$ 130.00 FEET; (4) $00^{\circ}23'13''\text{E}$ 177.96 FEET; (5) $90^{\circ}00'00''\text{W}$ 128.01 FEET; (6) $080^{\circ}04'17''\text{W}$ 70.11 FEET; (7) $083^{\circ}03'22''\text{W}$ 132.62 FEET; (8) $013^{\circ}12'37''\text{E}$ 16.23 FEET; (9) $90^{\circ}00'00''\text{W}$ 145.95 FEET TO A POINT OF A CURVE (10) WITH A RADIUS OF 565.00 FEET AND A CHORD THAT BEARS $09^{\circ}37'58''\text{E}$ 68.52 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 68.56 FEET THRU A CENTRAL ANGLE OF $06^{\circ}57'10''$; (11) $076^{\circ}53'02''\text{W}$ 70.00 FEET; (12) $089^{\circ}59'57''\text{W}$ 227.91 FEET TO A POINT ON THE EASTERLY BOUNDARY LINE OF RED ROCK ESTATES DIVISION No. 10 INSTR. NO. 1514032 THE FOLLOWING SIX (6) COURSES; (1) $005^{\circ}55'38''\text{W}$ 33.90 FEET; (2) $005^{\circ}24'27''\text{W}$ 215.51 FEET; (3) $034^{\circ}07'27''\text{E}$ 88.84 FEET; (4) $054^{\circ}11'52''\text{E}$ 168.17 FEET; (5) $014^{\circ}22'01''\text{E}$ 25.29 FEET; (6) $006^{\circ}19'47''\text{E}$ 208.11 FEET EXTENDED TO THE TRUE POINT OF BEGINNING,. SUBJECT TO: EXISTING EASEMENTS OF RECORD. CONTAINING 20.714 ACRES.

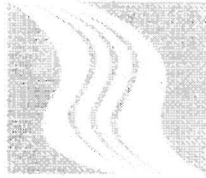
This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

J. Freiberg Engineering
946 Oxbow Lane
Idaho Falls, Idaho 83404

December 10, 2020

Water Service for Ridge View Subdivision Division 4A

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Ridge View Subdivision Division 4A, described as follows:

A parcel of land being part of the Southwest Quarter of Section 13, Township 2 North, Range 38 East, Boise Meridian, Bonneville County, Idaho, more particularly described as follows:

Commencing at the Southwest Corner of said Section 13, thence $N02^{\circ}10'00''E$ 2626.12 feet along the West line of said Section 13 to the West Quarter corner of said Section 13, thence leaving said West line $N89^{\circ}55'31''E$ 50.04 feet to a point at the East Right-of-Way of 45th East, said point also being at the South Right-of-Way of 9th North and the True Point of Beginning, running thence along said South Right-of-Way the following two (2) courses; (1) $N89^{\circ}55'31''E$ 147.22 feet, (2) $S86^{\circ}58'51''E$ 171.17 feet, thence leaving said South Right-of-Way $S02^{\circ}09'31''W$ 294.03 feet, thence $N52^{\circ}03'13''W$ 134.40 feet, thence $N87^{\circ}50'00''W$ 209.25 feet to said East Right-of-Way of said 45th East, thence along said East Right-of-way $N02^{\circ}10'00''E$ 212.24 feet to the True Point of Beginning.

Parcel Contains 1.67 Acres.

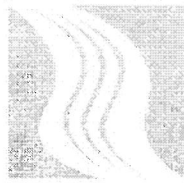
This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID 83402

December 17, 2020

Water Service for Freedom Acres Division 2

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Freedom Acres Division 2 described as follows:

BEGINNING AT A POINT THAT IS N89°13'16"E 1322.70 FEET ALONG THE NORTH SECTION LINE FROM THE NORTHWEST CORNER OF SECTION 35, TOWNSHIP 3 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO AND S00°03'16"E ALONG THE EAST LINE OF THE WEST HALF OF THE NORTHWEST QUARTER A DISTANCE OF 1119.33 FEET TO THE POINT OF BEGINNING; AND RUNNING THENCE S00°03'16"E 610.00 FEET RUNNING ALONG THE WEST BOUNDARY LINE OF INSTRUMENT NO. 1435068 TO THE NORTHEAST CORNER OF FREEDOM ACRES DIVISION NO. 1 INSTRUMENT NO. 1628204; THENCE ALONG THE NORTH BOUNDARY LINE OF SAID SUBDIVISION THE FOLLOWING THREE (3) COURSES; (1) S89°57'51"W 399.19 FEET; (2) S00°00'00"W 139.41 FEET; (3) N90°00'00"W 391.91 FEET; THENCE N00°00'24"W 249.17 FEET; THENCE S89°57'51"W 195.23 FEET; THENCE S44°57'51"W 28.28 FEET; THENCE S89°57'51"W 60.00 FEET; THENCE N45°02'09"W 28.28 FEET; THENCE S89°57'51"W 167.68 FEET; THENCE S44°58'54"W 28.28 FEET TO A POINT ON THE RIGHT-OF-WAY OF 35TH EAST; THENCE N00°00'24"W ALONG SAID RIGHT-OF-WAY 100.00 FEET; THENCE S45°01'16"E 28.29 FEET; THENCE N89°57'51"E 167.63 FEET; THENCE N44°57'51"E 28.28 FEET; THENCE N89°57'51"E 60.00 FEET; THENCE S45°02'09"E 28.28 FEET; THENCE N89°57'51"E 191.83 FEET; THENCE N00°00'00"E 1049.81 FEET; THENCE N89°57'09"E 370.11 FEET; THENCE S00°02'52"E 635.38 FEET; THENCE N89°57'08"E 260.00 FEET; THENCE N00°02'52"W 25.41 FEET; THENCE N89°57'08"E 163.38 FEET TO THE POINT OF BEGINNING, CONTAINING 18.144 ACRES.

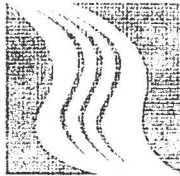
This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
General Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401
Website: www.fallswater.com

Tel.: (208) 522-1300
Fax: (208) 522-4099

Logan Smith
179 East 16th St.
Idaho Falls, ID 83404

January 21, 2021

Water Service for Cornerstone Community Division No.5 Block 4 Lot 5

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Cornerstone Community Division No. 5 Block 4 Lot 5, described as follows:

Commencing at the West quarter corner of said Section 14, thence $N00^{\circ}02'56''W$ 508.58 feet along the West line of said Section 14, thence leaving said West section line $S87^{\circ}19'04''E$ 931.41 feet to a point on the North line of Lincoln Park Subdivision, Division No. 1, having Instrument No. 525578 within the Bonneville Count, Records Office, said point also being the True Point of Beginning, running thence $N00^{\circ}02'56''W$ 80.00 feet to a point on the South line of Cornerstone Community, Division No. 2, having Instrument No. 1200944 within the Bonneville County, Records Office, thence along said South line $S87^{\circ}19'04''E$ 129.88 feet to a point on the West Right-of-Way of Stevens Drive, said point being on a non tangent curve having a radius of 330.00 feet, a delta angle of $13^{\circ}56'49''$ and a chord bearing $S06^{\circ}55'27''W$ 80.13 feet, thence along said Right-of-Way and non tangent curve to the left 80.33 feet to a point on said North line of said Lincoln Park Subdivision, Division No. 1, thence along said North line $N87^{\circ}19'04''$ 120.14 feet to the True Point of Beginning. Parcel Contains 0.226 Acres

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
General Manager



FALLS WATER COMPANY

2180 N Deborah Dr, Idaho Falls, Idaho 83401 Tel.: (208) 522-1300

Website: www.fallswater.com

Fax: (208) 522-4099

Eagle Rock Engineering
1331 Fremont Ave
Idaho Falls, ID, 83402

April 6, 2021

Water Service for Hatch Hollow Division 1

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Hatch Hollow Division 1 described as follows:

BEGINNING AT A POINT THAT IS S87°35'38"E 186.44 FEET FROM THE CENTER QUARTER CORNER ALONG THE CENTER SECTION LINE OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST, B.M., BONNEVILLE COUNTY, IDAHO TO THE TRUE POINT OF BEGINNING; AND RUNNING THENCE ALONG SAID SECTION LINE S87°35'38"E 1074.51 FEET TO A POINT ON THE WEST BOUNDARY OF BERKLEY PARK DIVISION No. 7 INSTR. NO. 1614514, BONNEVILLE COUNTY, IDAHO; THENCE ALONG SAID WESTERLY BOUNDARY LINE THE FOLLOWING THREE (3) COURSES; (1) S03°16'59"W 375.53 FEET; (2) S14°54'21"W 314.81 FEET; (3) S00°23'13"W 197.96 FEET TO A POINT ON THE NORTH BOUNDARY LINE OF BERKLEY PARK DIVISION No. 8, BONNEVILLE COUNTY, IDAHO; THENCE ALONG SAID NORTHERLY BOUNDARY LINE THE FOLLOWING TWELVE (12) COURSES; (1) N90°00'00"W 276.77 FEET; (2) S00°23'13"W 34.67 FEET; (3) N90°00'00"W 130.00 FEET; (4) N00°23'13"E 177.96 FEET; (5) N90°00'00"W 128.01 FEET; (6) N80°04'17"W 70.11 FEET; (7) N83°03'22"W 132.62 FEET; (8) N13°12'37"E 16.23 FEET; (9) N90°00'00"W 145.95 FEET TO A POINT OF A CURVE (10) WITH A RADIUS OF 565.00 FEET AND A CHORD THAT BEARS N09°37'58"E 68.52 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 68.56 FEET THRU A CENTRAL ANGLE OF 06°57'10"; (11) N76°53'02"W 70.00 FEET; (12) N89°59'57"W 227.91 FEET TO A POINT ON THE EASTERLY BOUNDARY LINE OF RED ROCK ESTATES DIVISION No. 10 INSTR. NO. 1514032 THE FOLLOWING SIX (6) COURSES; (1) N05°55'38"W 33.90 FEET; (2) N05°24'27"W 215.51 FEET; (3) N34°07'27"E 88.84 FEET; (4) N54°11'52"E 168.17 FEET; (5) N14°22'01"E 25.29 FEET; (6) N06°19'47"E 208.11 FEET EXTENDED TO THE TRUE POINT OF BEGINNING,. SUBJECT TO: EXISTING EASEMENTS OF RECORD. CONTAINING 20.714 ACRES.

This is subject to the following conditions:

1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
2. Approval by the Idaho Public Utilities Commission (IPUC).
3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
7. This will serve letter is valid for one year from the date of this letter.
8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce
Manager

Falls Water Co., Inc. has operated since 1959 and currently serves over 6,000 homes in Bonneville County.

As your water provider, we would like you to become familiar with some of our policies.

WATER SOURCE

Your water is supplied through a network of several inter-connected deep wells throughout the service area. The computer controlled pumps and distribution system automatically delivers water to meet the fluctuating demand.

The water is tested frequently according to testing schedules approved by The Idaho Department of Environmental Quality and by an independent laboratory to ensure that it meets all state and federal water quality standards. The water is chlorinated.

Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission (IPUC).

WATER RATES

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

Service Meter Size	Gallons included each billing cycle is less than or equal to	Minimum Charge
¾" or less	12,000	\$18.75
1"	17,000	\$26.40
1 ½ "	22,000	\$34.05
2"	28,000	\$43.30
4"	49,000	\$77.35

If usage in a billing cycle or portion of a billing cycle exceeds the allowable gallons included in the minimum charge, the excess usage will be billed at \$0.917 per thousand gallons of water used.

The bills are calculated on water use between meter readings and are due by the 15th of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

The one-time Hook-up Fee for newly constructed homes is \$500 for a ¾" meter, \$600 for a 1" meter, \$930 for a 1½" meter, and \$1,205 for a 2" meter.

Reconnect fees after involuntary disconnection are \$20 for reconnection during office hours, Monday through Friday 8:00 a.m. to 5:00 p.m., and \$40 if reconnected after office hours. This fee is due at the time of service restoration.

A \$15 field collection fee will be charged if our representative receives a partial or full payment on a customer's account while visiting the customer to

terminate service for nonpayment. The fee will be waived if payment is made to an employee restoring service after an involuntary disconnection for nonpayment.

A customer requesting that the company test the meter for their service will be charged a \$10 meter testing fee. If the meter tests outside the manufacturer's specifications of plus or minus 1.5%, the meter test charge will be waived, the meter replaced, and an adjustment made to the customer's bill.

A \$20 returned check fee will be charged when a customer's check is returned by the bank for insufficient funds.

THE METER COVER

Our meter readers and service personnel must have access to the water meter located on your property. Please do not cover the meter with landscaping or other obstacles. If you fence your yard, be sure to leave the meter on the outside of the fence. You can identify the cover as a round cast iron lid near where the water line enters your property.

TERMINATION RULES

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

1. Failure to pay an undisputed past due bill, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds.
2. Failure to make security deposit where it is required.
3. Failure to abide by terms of a payment arrangement.
4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
5. Customer or applicant denied or prevented the utility's access to the meter.
6. Willful waste of service through improper equipment or otherwise.
7. Customer or applicant is a minor not competent to contract as defined by Idaho Code.

8. Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property.
2. The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
3. The service is obtained, diverted or used without the authorization or knowledge of the utility.
4. The utility has made a diligent attempt to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
3. If service is not terminated within twenty-one (21) calendar days after the proposed termination date, another seven (7) day and twenty-four (24) hour notice is required.
4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds

WHEN TERMINATION IS NOT ALLOWED

1. The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
2. The unpaid bill is for service to another customer.
3. The unpaid bill results from the purchase of non-utility goods or services.
4. Terminations are not allowed on Friday, Saturday or Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff by mail at the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074, or by telephone at 800-432-0369, or online at <http://www.puc.idaho.gov>

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website.

FIRE HYDRANTS

Any customer with a fire hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees and shrubs, or by fences. Fire department personnel must be able to easily get to all sides of a hydrant in the case of a fire.

SPRINKLING

Falls Water may impose watering days and we urge you not to waste water. A nozzle or sprinkler **must** always be used when watering your lawn. Use of an "open" hose can result in termination of service.

BEFORE YOU DIG

Idaho Law requires that you call Dig Line utility locating service prior to any excavating in an easement or digging deeper than 18 inches anywhere on or off your property. Call 811 or 1-800-342-1585 three days before digging.

IMPORTANT REMINDERS

1. It is the owner's responsibility to repair any water leaks in the service line from the meter to the home, and any leaks in the home or under the home. Prompt repairs of leaks results in lower billings and conserves water.
2. During severe cold weather spells, be sure to keep a pencil-sized stream of water running to prevent costly and inconvenient freeze-ups. You will be responsible for repairing any freeze-up beyond the meter.

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Memberships

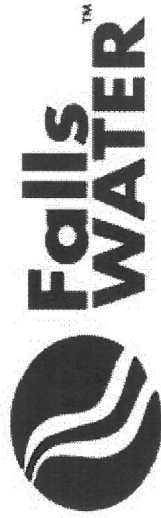
American Water Works Association
Idaho Rural Water Association

Regulated by:

Idaho Public Utilities Commission
Idaho Department of Environmental Quality
Idaho Department of Water Resources
U.S. Environmental Protection Agency

THE SPOUT

Falls Water Co., Inc.
Information Pipeline
For 2021



2180 Deborah Dr., Idaho Falls, Idaho 83401
Phone: (208) 522-1300 Fax: (208) 522-4099
or on our website www.fallswater.com

Falls Water Co., Inc. has operated since 1959 and currently serves over 6,000 homes in Bonneville County. As your water provider, we would like you to become familiar with some of our policies.

WATER SOURCE

Your water is supplied through a network of several inter-connected deep wells throughout the service area. The computer controlled pumps and distribution system automatically delivers water to meet the fluctuating demand.

The water is tested frequently according to testing schedules approved by The Idaho Department of Environmental Quality and by an independent laboratory to ensure that it meets all state and federal water quality standards.

Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission (IPUC).

WATER RATES

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

Tiers	Max Gallons	Minimum Charge
Tier 1	15,000 Gallons	\$20.00
Tier 2	15,001 – 75,000 Gallons	\$0.71 per 1000 gal.
Tier 3	75,001 – 125,000 Gallons	\$1.00 per 1000 gal
Tier 4	125,001 Gallons & Up	\$2.00 per 1000 gal
Sewer		\$50 per month

The bills are calculated on water use between meter readings and are due by the 23rd of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

The one-time Hook-up Fee for newly constructed homes is \$1,179.00. Sewer is \$6,639.00.

Reconnect fees after involuntary disconnection are \$20 for reconnection during office hours, Monday through Friday 8:00 a.m. to 5:00 p.m., and \$40 if reconnected after office hours. This fee is due at the time of service restoration.

THE METER COVER

Our meter readers and service personnel must have access to the water meter located on your property. Please do not cover the meter with landscaping or other obstacles. If you fence your yard, be sure to leave the meter on the outside of the fence. You can identify the cover as a round cast iron lid near where the water line enters your property.

TERMINATION RULES

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

1. Failure to pay an undisputed past due bill, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds.
2. Failure to make security deposit where it is required.
3. Failure to abide by terms of a payment arrangement.
4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
5. Customer or applicant denied or prevented the utility's access to the meter.
6. Willful waste of service through improper equipment or otherwise.
7. Customer or applicant is a minor not competent to contract as defined by Idaho Code.
8. Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property.
2. The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
3. The service is obtained, diverted or used without the authorization or knowledge of the utility.

4. The utility has made a diligent attempt to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
3. If service is not terminated within twenty-one (21) calendar days after the proposed termination date, another seven (7) day and twenty-four (24) hour notice is required.
4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds

WHEN TERMINATION IS NOT ALLOWED

1. The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
2. The unpaid bill is for service to another customer.
3. The unpaid bill results from the purchase of non-utility goods or services.
4. Terminations are not allowed on Friday, Saturday or Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff by mail at the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074, or by telephone at 800-432-0369, or online at <http://www.puc.idaho.gov/>

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website.

FIRE HYDRANTS

Any customer with a fire hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees and shrubs, or by fences. Fire department personnel must be able to easily get to all sides of a hydrant in the case of a fire.

SPRINKLING

Falls Water may impose watering days and we urge you not to waste water. A nozzle or sprinkler **must** always be used when watering your lawn. Use of an "open" hose can result in termination of service.

BEFORE YOU DIG

Idaho Law requires that you call Dig Line utility locating service prior to any excavating in an easement or digging deeper than 18 inches anywhere on or off your property. Call **811** or **1-800-342-1585** three days before digging.

IMPORTANT REMINDERS

1. It is the owner's responsibility to repair any water leaks in the service line from the meter to the home, and any leaks in the home or under the home. Prompt repairs of leaks results in lower billings and conserves water.
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Taylor Mountain Division
Information Pipeline
For 2021



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Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission.

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

WATER RATES

Lot Size	Min. Charge	First Tier Volume	First Tier Commodity Charge (per 1,000 gal)	Second Tier Commodity Charge (per 1,000 gal)
1/4 Acre	\$55.00	10,000	\$0.17	\$0.53
1/2 Acre	\$65.00	40,000	\$0.17	\$0.53
1 Acre	\$70.50	45,000	\$0.17	\$0.53

The bills are calculated on water use between meter readings and are due by the 23rd of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

Reconnect fees after involuntary disconnection are \$25 for reconnection of service. This fee is due at the time of service restoration.

A \$20 returned check fee will be charged when a customer's check is returned by the bank for insufficient funds.

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